

Terms and conditions for A.ALEXANDRIDIS SA - Punchtronic Hellas e-shop

1. *Registration*

There is no registration fee to e-shop. Registration is valid for either a company or an individual. If the subscriber wants to receive an invoice he has to be registered in the VAT system. The VAT number of the subscriber is checked for correctness by the GSIS.

2. *Data privacy protection*

Protecting the privacy of subscriber's data complies with the regulations concerning Privacy laws applicable to Greece.

The personal data of the subscriber are used exclusively for the order and the correct shipment of the products. For fulfilling orders the address and phone number of the recipient is necessary.

A.ALEXANDRIDIS SA - Punchtronic Hellas reserves the right to use the e-mail of the subscriber to send information relating to the operation of the shop. A.ALEXANDRIDIS SA - Punchtronic Hellas will not use the phone of a subscriber for any information.

Online store of A.ALEXANDRIDIS SA - Punchtronic Hellas does not use Cookies to record data during the customer session.

3. *Prices*

Prices do not include shipping costs.

VAT applies to all domestic markets unless the buyer exemption. In this case the buyer should submit the corresponding number exculpatory element for the invoice relating to the transaction.

4. *Delivery of goods*

Safe shipment of goods is the sole responsibility of A.ALEXANDRIDIS SA in case that customer accepts to pay transportation cost proposed by the system. Otherwise the customer has to arrange for insurance and transport of goods.

4. *Quality control - Returns*

The customer is obliged to check the goods immediately upon receipt, in regards to the correct execution of the order, but also the existence of potential defects. In any case the goods must be returned at the cost of A.ALEXANDRIDIS SA and replaced accordingly.

Refunds are not possible.

In the digital content market event (embroidery machines programs) the cancellation of the transaction from the customer's side is not acceptable for any reason.

5. *Colors consistency*

The color representation for embroidery threads is only indicative since much depends on the specifications of the equipment that the customer uses to access e-shop.

A.ALEXANDRIDIS SA - Punchtronic Hellas is not responsible for the accuracy of the display colors. Proper control of the color of the threads requires use of the corresponding color shade card.